## A. Write your dialogues according to the situations given.

1. Book a table at Highlander's Restaurant

2 adults, 2 children
24th November, 1 pm.
Non-smoking area
2. Book a flight ticket at M-48 Airlines

Departing for New Jersey
30th June, Late afternoon flights
An aisle seat
First class

## B. Reorder the expressions and make meaningful dialogues.

## Booking a room

__ Nicole Wood.
__ Hello, I'd like to make a reservation.
__ On January 20th.
__ We'll check in on January 15th.
__ OK and when will you check out?
__ Three, please. Three single rooms will be perfect.
__ Thank you very much. See you, then.
__ Yes, please. When will you check in?
__ OK. Let me check the vacancies, ma'am... Yes, 3 single rooms are available. May I have your name, please?
__ Hello, Hotel Moonlight! How can I help you?
__ Thank you, ma'am. Your reservation is done.
___ And for how many?

## Booking a table

__ Hello, Great London Restaurant. How can I help you?
__ Cengiz.
__ Certainly, sir. First, may I have your name, please?
___ I'd like to make a reservation.
__ For 6.4 adults 2 children.
__ It's for 22nd of May.
__ At around 7.
__ OK. What time will you be here?
__ Well, for how many people?
__ Thank you, sir. So, when is your reservation for?
__ Alright sir. One table for six for 22nd May.
__ OK sir. I understand. I'll make a note of it. So, that's a table for 6 for 22 nd May near the playing ground. Is that right?
__ Yeah. That's great. Could you make sure that the table is near the playing ground? You know, for the kids.
__ Yes, it is. Thank you very much.

## Booking a flight ticket

___ OK. When?
Europe 64 Airlines. How can I help you?
__ Certainly, where do you want to fly to?
__ An aisle seat, please.
__ Well, I want to book a ticket.
December 14th. What flights do you have on that day?
Alright, thanks.
Well, 8.30 is OK. Can you book that for me?
Yes, of course. Would you like an aisle seat or window seat?
Berlin.
OK, then you've booked an aisle seat on the 8.30 Berlin flight for December 14th. Please call 3331268 to confirm your flight a few days prior to travel.
$\ldots$ We have flights at 6.30, 8.30 and 12 o'clock.

